

To reserve your place call **0845 4667153** (TypeTalk friendly)



Are you adequately trained to deliver care to deaf patients?

30th November in Bournemouth (09.00 till 13.00)

Course: Introduction to Deaf Awareness

Price: £95.00 per person

Venue: Enterprise Pavillion
Bournemouth University
Wallisdown

Other workshops in November:

16th Brighton

17th Chichester

23rd Crawley

24th Guildford

About DeafWise

DeafWise training is designed for healthcare organisations to help improve the delivery of care to deaf patients.

It enables staff to recognise the different types of hearing loss and communicate appropriately using commonly used techniques including sign language, written and lip reading.

Sessions combine a mixture of theory, discussions and practical exercises delivered in a relaxed environment. Interaction and participation is encouraged throughout.

Benefits

- Improves patient care to deaf patients
- Deliver care using best practice procedures
- Increase staff confidence
- Understand the practical needs of deaf people
- Reduce unintentional discrimination
- Aids compliance with DDA guidelines
- Used as part of Continuing Professional Development (CPD)

Areas of learning

- Finger spelling
- How to recognise Deafness
- Introduction to British Sign Language (BSL)
- Methods of communication
- Lip reading
- Communication aids and technology
- Work scenario based discussions and exercises
- BSL exercises



Attendee feedback

I returned to the workplace with a different perspective on certain customer needs, opening my eyes to difficulties some customers might face.

Gavin Fletcher - Knowledge Operations Manager
WDSGlobal

The day is a well balanced mixture of theory, demonstrations, workshops and role playing resulting in delegates wanting more at the end of day. This is one of the best courses for the whole dental team that we have ever run.

Dr M Basi - Postgraduate Tutor (Dental), Nottingham

Absolutely brilliant! Really enjoyed the session.

Judy Dyer
SCA Healthcare

In-house training available

www.deafwise.co.uk